

# RETURNS FOR SHELVING, INC. BRAND WIRE SHELVING and ACCESSORIES

**This form is for Shelving, Inc. Brand Wire Shelving and Accessories Only**

ALL other items returned to our Madison Heights warehouse will be subject to a 50% restocking fee.

Please contact our Customer Support team with any questions and for all other returns.

Reach us by email at [support@shelving.com](mailto:support@shelving.com) or phone at 248-852-8600 or 800-637-9508

M-F 8:00 am to 5:30 pm EST

**If you received an incorrect, defective or damaged item—DO NOT use this form—  
PLEASE contact us for replacement**

**All claims for shortage or damage must be submitted within 15 days of  
receipt of merchandise**

Product Code	Item Description	Quantity

**Order-#** \_\_\_\_\_

**Name -** \_\_\_\_\_

**Phone #** \_\_\_\_\_

**Comments:** \_\_\_\_\_

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It is not necessary to call us for an authorization. Include this form and your packing list with the merchandise within 30 days. Please include the item(s) in the original packaging. If packaging is no longer available, please ship the item(s) back so they are well protected. Original shipping costs will not be refunded and customers are responsible for return shipping. Once merchandise is received, a refund will be credited back to your original form of payment in 3 to 5 business days.

Please note that items returned after 30 days will be subject to a 10% restocking fee, and items returned after 60 days will be subject to a 20% restocking fee. After 90 days acceptance of your return is at our discretion.

Please fill out the information above and return this form, a copy of the packing list, and your items to:

Shelving, Inc.  
Returns Dept.  
29275 Stephenson Highway  
Madison Heights, MI 48071

For our Return Policy terms and conditions please visit our website, [Shelving.com](http://Shelving.com).